

## I. IMIYOBORERE MYIZA

### a) Gutega amatwi ufite ikibazo

|                          |                                                                                                                                                                                                                                           |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1) Uhabwa iyi serivise   | Umuturage wese                                                                                                                                                                                                                            |
| 2) Umukozi ubishinzwe    | Ushinzwe Imiyoborere Myiza                                                                                                                                                                                                                |
| 3) Ibisabwa              | Inzandiko z'imyanzuro yafashwe n'izindi nzego kuri icyo kibazo.                                                                                                                                                                           |
| 4) Inzira binyuramo      | Umuturage aba afite ikayi y'ibibazo n'uko byakemuwe. Iyo kayi agomba kuyitwaza. Azana kandi umwanzuro w'urukiko iyo uhari. Umuturage agirwa inama ku nzira zo gukemuramo ikibazo cye.<br>Iyo ari ngombwa aho ikibazo cyabereye harasurwa. |
| 5) Izindi nzego unyuramo | Ntazo                                                                                                                                                                                                                                     |
| 6) Amafaranga yishyurwa  | Ntayo                                                                                                                                                                                                                                     |
| 7) Igihe itangirwa       | Kuwa mbere no kuwa gatatu, ariko no mu yindi minsi ushobora kwakirwa.                                                                                                                                                                     |
| 8) Igihe ntarengwa       | Uwo muni                                                                                                                                                                                                                                  |